



# NHS Listening Exercise

Core slidepack

# NHS Listening Exercise

- The Prime Minister, Deputy Prime Minister and Secretary of State for Health launched the NHS Listening Exercise on 6 April
- The Exercise will make use of the natural pause in the passage of the Health Bill to  
**pause, listen, reflect and improve**
- During the 8 week period, the Government will listen to stakeholders from across the health and social care sector, staff, patients and the public to reflect on their concerns about the modernisation of the NHS

# NHS Future Forum

- To support the Government during the listening Exercise, the NHS Future Forum has been established.
- Bringing together representatives from across the health and care sector, this group will provide an independent ear during the listening exercise. It is chaired by Prof. Steve Field.
- The Forum will report back to the PM, DPM and Secretary of State at the end of May
- After the listening exercise, the Forum will continue to have a role listen and advise on other non-legislative aspects of the modernisation plans, implementation of the changes, and the design of any secondary legislation

# Four themes make up the listening exercise, each with a theme lead in the Forum

## 1. Education and training

- Led by Julie Moore

## 2. Clinical advice and leadership

- Led by Dr Kathy McLean

## 3. Public accountability and patient involvement

- Led by Geoff Alltimes

## 4. Choice and competition

- Led by Sir Stephen Bubb



# Questions for discussion

# Public Accountability and Patient Involvement

**How can we make the NHS properly accountable to the public, and make sure that patient involvement is at the heart of its decision making?**

1. How can we ensure commissioning decisions are made transparent to the public, and that commissioning consortia engage fully with patients, carers and communities?
2. How can we best ensure that the NHS commissioning budget, held by the new NHS Commissioning Board, is allocated transparently and used with proper accountability to the public at local level, and Parliament at a national level?
3. Are we doing enough to make sure the NHS at local level has the freedom it needs to take locally-based decisions?

# Choice and Competition

**How can we best ensure that competition and patient choice drives NHS improvement?**

1. Which are the types of services where choice of provider is most likely to improve quality?
2. What is the best way to ensure a level playing field between the different kinds of provider who could be involved?
3. What else can be done to make patient choice a reality?

# Clinical Advice & Leadership

**How can we ensure that advice and leadership from NHS staff themselves on improving services and tackling patient needs are at the heart of the health service?**

1. What early action is being taken in your area to improve quality of services through clinically-led commissioning? What is working well?
2. How can commissioning consortia best engage and take on views from across the range of health professions in taking their commissioning decisions?
3. What more could we do to ensure that commissioners collaborate to join up services to fit around the lives of patients and carers, and the particular circumstances of certain conditions?



# Education and Training

**How can we make sure that NHS staff in the future have the right skills to meet changing patient needs? Are the arrangements we have proposed for education and training the best ones to ensure this?**

1. Will the proposed changes to the education and training system support the aims of the modernisation process?
2. How can health professionals themselves take greater ownership of the education and training of their own professions, whilst meeting the needs of healthcare employers?
3. How can we ensure that the values of the NHS are placed at the heart of our education and training arrangements?
4. How can we best combine local and national knowledge and expertise to improve staff training and education?

# Have your say

- Attend an event – there will be various events across the country for all stakeholder groups during April and May.
- Post your views on our website at <http://healthandcare.dh.gov.uk/>
- Download a feedback form and send it to [nhsfutureforum@dh.gsi.gov.uk](mailto:nhsfutureforum@dh.gsi.gov.uk)
- We want to hear your views as soon as possible, and the listening exercise will close on 31 May 2011